

There are two primary complaints that I have with the TCPA as it now stands.

1. It is often very difficult to tell a telemarketer "put me on your do not call list." Many will hang up as soon as they sense a lack of interest in their product. Some will hang up when you ask to be put on the list. And, a few do not even know what the list is.
2. Recorded messages from marketers should be prohibited. These messages are very prevalent and persistent. It is not uncommon for me to get two or more calls from the same company for several weeks in a row. The only way to stop them is to call the 800 number provided, wait several (often many) minutes on hold to speak with an operator who reluctantly places my number on the do not call list only after "making sure" I don't want to buy his/her product. Please note that I do not have any problems with people I regularly do business with using recorded messages (Dr. office reminding me of an appointment or credit card company informing me of strange activity on my acct.).

In closing, I would like to thank the commission for examining the TCPA. It is a beneficial and needed rule, but it should be updated to keep pace with technology and the marketing industry.